



ENBRIDGE ELECTRIC LANDLORD REVERSION PROGRAM

Enbridge Electric offers a **Landlord Reversion Program** that enables our landlord customers to save both time and money, while providing uninterrupted electricity service when a suite is vacant between tenants.

When you register for the Landlord Reversion Program, your account set up information is programmed into the billing system and your account set up fees are waived for each registered premise.

Once a tenant contacts Enbridge Electric to advise they are moving out, Enbridge Electric will contact you (by telephone or email) to advise the electricity account is being restarted in your name, as of the tenant's move-out date. Your landlord account will then be automatically activated and the bills will be directed to the mailing address you have provided. This ensures the electrical service will remain available for cleaning, renovating or showing the suite to potential occupants. It also avoids the service being inadvertently disconnected, which may result in safety issues caused by the disarming of fire alarms or home security systems.

Once a new tenant contacts Enbridge Electric to set up their electricity account, the landlord interim account is stopped and a final bill is issued. Your landlord information will remain dormant in the billing system, until the current tenant advises Enbridge Electric that they are vacating the premise and then the automatic reversion process will be activated, once again.

Enrollment in the Landlord Reversion is free and easy. Simply complete the attached enrollment form and either **fax it to 1-866-521-8882**, scan and email it ecustomer@enbridge.com or mail it to PO Box 1645, Station A, Windsor ON N9A 7J8.

Should you have any further questions regarding this program, please contact our Customer Care Centre at 1-866-449-4423 between the hours of 8:00 AM and 5:00 PM, Monday – Friday (except holidays) and a service representative will be happy to assist you.

AN IMPORTANT NOTE: Premises that are registered on the Landlord Reversion Program are not eligible to have the electrical service provided by another Energy Retailer. As most of these accounts remain in the landlord's name for a brief period between tenants, there is insufficient time to meet the electronic business transaction requirements mandated by the OEB. Should you wish to enroll the premises with an Energy Retailer, kindly notify Enbridge Electric of your intention to do so, in advance of your enrollment with the Retailer, and we will remove the premises from the Landlord Reversion Program.



**ENBRIDGE ELECTRIC LANDLORD REVERSION
PROGRAM ENROLLMENT APPLICATION**

(PLEASE PRINT)

LANDLORD’S NAME (FIRST, MIDDLE & LAST NAME or BUSINESS NAME):

MAILING ADDRESS TO BE USED FOR ENBRIDGE ELECTRICITY BILLS:

(Signature of Authorization) *(Date)*

PLEASE CHOOSE ONE OF THE FOLLOWING OPTIONS:

OPTION 1

When a tenant vacates my suites, I wish to be contacted by:

_____ **TELEPHONE** Please call me at Home Phone : _____

Please call me at Business Phone: _____

Please call me at Cell Phone: _____

(Note: Please ensure the contact phone has voice mail so a message can be left in the event that you are not available. Enbridge Electric is not responsible to contact owners who do not have messaging options or who have not contacted Enbridge Electric to update their current telephone information)

OR

OPTION 2

_____ **EMAIL** Please send my notification to :

Email Address: _____

(Note: Enbridge Electric is not responsible to contact owners who have not updated their current email address information)

